Caller ID©
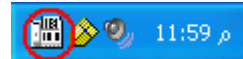
It's something that hasn't really been done before in Arabic region.

Automatically retrieve and display the caller information (Phone, Name and Address).

Features:

- Available in 1, 2 and 3 phone line models.
- Background operation in system tray
- Integrate with any point of sale solution
- visual notification using pop-up dialogs
- Retrieve Caller ID Name & Number & address & any notes related to phone number automatically.
- Record Date and Time of Call
- Works With Multi-Line Phones
- Automatically Documents Every Incoming Call and with Simple Contact management
- Stores Years of Call Data Efficiently (Limited Only by Disk Space)
- Know Who's Calling Before You Answer a Call
- automatically Retrieve Customer Records
- Automatically Associates Calls with Customer
- A powerful built-in Phone Book including telephone number, name, address and notes database.
- Unlimited number of contacts
- Run Phone Usage Reports (by date and/or customer) (will be soon)
- Export Phone Usage to Other Software (will be soon)
- Search Phone Call Database (will be soon)

Benefits

- Improve customer satisfaction
- Increase sales
- Increase customer retention
- Spend less time on phone
- Complete customer orders faster
- Immediately know who's calling and why
- Know where your prospects are calling from
- Instant caller verification
- Identify priority clients
- Reduce duplicate and redundant information
- Automatically monitor prospect communications
- Identify repeat callers (will be soon)
- Never get wrong call back numbers (will be soon)

Uses

- Confirm Caller Location
- Caller Identification and Verification
- Customer Record Retrieval
- Customer Service
- Sales Management
- Contact Management
- PC/Telephone Integration